



COUNTY OF LOS ANGELES

DEPARTMENT OF HUMAN RESOURCES

HEADQUARTERS
579 KENNETH HAHN HALL OF ADMINISTRATION • LOS ANGELES, CALIFORNIA 90012
(213) 974-2406 FAX (213) 621-0387

BRANCH OFFICE
3333 WILSHIRE BOULEVARD • LOS ANGELES, CALIFORNIA 90010
(213) 738-2222 FAX (213) 637-0820

MICHAEL J. HENRY
DIRECTOR OF PERSONNEL

July 19, 2006

To: Each Supervisor

From: Michael J. Henry
Director of Personnel

Subject: **BLUE CROSS PROVIDER ISSUE**

This is to provide you with changes in Blue Cross' provider network that impacts some County employees and their families enrolled in the CaliforniaCare HMO, Blue Cross Plus Point-of-Service, Prudent Buyer PPO, and Blue Cross Catastrophic plans. It is important to note that benefits remain unchanged and there will be no disruption of care.

Blue Cross advised us that East Valley Hospital Medical Center terminated its contract with Blue Cross effective July 18, 2006.

Blue Cross is mailing letters to all affected employees announcing the termination and informing them of alternate hospitals in the area. Blue Cross is developing a continuity of care plan for employees who are pregnant, currently undergoing a course of treatment, or have a pre-authorization of scheduled services. Blue Cross network physicians who admit to East Valley Hospital Medical Center have been notified of the termination and will arrange for admissions of all Blue Cross members to alternate facilities.

If you have any questions, please call me or your staff may call Marian Hall, Senior Human Resources Manager, at (213) 738-2255.

MJH:TJH
MLH:dzf

c: Chief Administrative Officer
County Counsel
Executive Officer, Board of Supervisors

H:\E.Valley Hospital Medical Center